

| Michigan Environmental Council<br>5/13/2020<br>Media contact: Beau Brockett<br>beau@environmentalcouncil.org |           |                   |     |  |   |             |             |                                 |   |  |
|--|-----------|-------------------|-----|--|---|-------------|-------------|---------------------------------|---|--|
| Company Name   | Ownership | Services Provided |     | Reconnections Commitment                 | Shutoff Protection - Non-payment          |             |             |                                 |   |  |
|  |           | Electric          | Gas |  | Gen. Residential Moratorium               | Senior      | Low-Income  | Medical/Sick                    | Waive late Fee  |  |
| DTE Energy   | IOU       | x                 |     | No                                       | No  | Yes- June 1 | Yes- June 1 | 30 day low income medical hold  | Yes- low income eligible  |  |
| DTE Gas  | IOU       |                   | x   | No                                       | No  | Yes- June 1 | Yes- June 1 | 30 day low income medical hold  | Yes- low income eligible  |  |
| Consumers  | IOU       | x                 | x   | No                                       | No  | Yes- June 1 | Yes- June 1 | Yes- 30 day hold                | Yes- low income eligible  |  |
| UPPCo  | IOU       | x                 |     | No                                       | Yes- timeline unclear                     | Yes- June 1 | Yes June 1  | Yes- 30 day hold through June 1 | Yes- low income eligible  |  |
| Indiana Michigan   | IOU       | x                 |     |  | Yes- timeline unclear                     | Yes- June 1 | Yes- June1  | Yes- 30 day hold                | Yes- low income eligible  |  |
| SEMCO  | IOU       |                   | x   | No                                       | Yes- timeline unclear                     | Yes- June 1 | Yes- June 1 | Yes- 30 day hold through June 1 | Yes- June 1 low income eligible   |  |
| Upper Michigan Energy Resources*   | IOU       | x                 |     | Yes- for all customers in a payment plan | Yes- through duration of health emergency | N/A         | N/A         | N/A                             | Yes- through duration of health emergency   |  |
| Alpena   | IOU       | x                 |     | No                                       | No  | Yes- June 1 | Yes- June 1 | Yes- 30 days                    | Yes- low income eligible  |  |
| Xcel   | IOU       | x                 |     | No                                       | Yes- timeline unclear                     | Yes- June 1 | Yes- June 1 | Yes- 30 days                    | Yes- low income eligible  |  |
| Michigan Gas Utilities   | IOU       |                   | x   | Yes- for all customers in a payment plan | Yes- through duration of health emergency | N/A         | N/A         | N/A                             | Yes- low income eligible, payment plans   |  |
| Citizen's Gas Fuel   | IOU       |                   | x   | No                                       | No  | Yes- June 1 | Yes- June 1 | Yes- 30 days                    | Yes- low income eligible  |  |
| Superior Energy Co   | IOU       |                   | x   | No                                       | No  | Yes- June 1 | Yes- June 1 | Yes- 30 days                    | Yes- low income eligible  |  |
| Baraga   | Muni      | x                 |     | No                                       | No  | No          | No          | No                              |   |  |
| Bay City   | Muni      | x                 |     | No                                       | No  | No          | No          | No                              |   |  |
| Charlevoix   | Muni      | x                 |     | No                                       | Yes- May 31st                             |             |             |                                 | Yes   |  |
| Chelsea  | Muni      | x                 |     | No                                       | No  | No          | No          | No                              |   |  |
| Clinton  | Muni      | x                 |     | No                                       | No  | No          | No          | No                              |   |  |
| Coldwater  | Muni      | x                 |     | No                                       | No  | No          | No          | No                              |   |  |
| Croswell   | Muni      | x                 |     | No                                       | No  | No          | No          | No                              |   |  |
| Crystal Falls  | Muni      | x                 |     | No                                       | No  | No          | No          | No                              |   |  |
| Daggett  | Muni      | x                 |     | No                                       | No  | No          | No          | No                              |   |  |
| Dowagiac   | Muni      | x                 |     | No                                       | Yes                                       | No          | No          | No                              | Yes   |  |
| Eaton Rapids   | Muni      | x                 |     | No                                       | No  | No          | No          | No                              |   |  |
| Escanaba   | Muni      | x                 |     | No                                       | No  | No          | No          | No                              |   |  |
| Gladstone  | Muni      | x                 |     | No                                       | No  | No          | No          | No                              |   |  |
| Grand Haven  | Muni      | x                 |     | No                                       | No  | No          | No          | No                              |   |  |
| Harbor Springs   | Muni      | x                 |     | No                                       | Yes- May 15th                             |             |             |                                 | Yes- until May 15th   |  |
| Hart   | Muni      | x                 |     | No                                       | No  | No          | No          | No                              | No  |  |
| Hillsdale  | Muni      | x                 |     | No                                       | No  | No          | No          | No                              |   |  |
| Holland  | Muni      | x                 |     | No                                       | Yes, June 15 or when EO is lifted         | No          | No          | No                              | yes   |  |
| L'Anse   | Muni      | x                 |     | No                                       | No  | No          | No          | No                              |   |  |
| Lansing  | Muni      | x                 |     | No                                       | Yes- timeline unclear                     |             |             |                                 |   |  |
| Lowell   | Muni      | x                 |     | No                                       | No  | No          | No          | No                              |   |  |
| Marquette  | Muni      | x                 |     | No                                       | Yes- April 15th                           |             |             |                                 | Yes   |  |
| Marshall   | Muni      | x                 |     | No                                       | No  | No          | No          | No                              |   |  |
| Negaunee   | Muni      | x                 |     | No                                       | No  | No          | No          | No                              |   |  |
| Newberry   | Muni      | x                 |     | No                                       | No  | No          | No          | No                              |   |  |
| Niles  | Muni      | x                 |     | No                                       | No  | No          | No          | No                              |   |  |
| Norway   | Muni      | x                 |     | No                                       | No  | No          | No          | No                              |   |  |
| Paw Paw  | Muni      | x                 |     | No                                       | Yes- timeline unclear                     | No          | No          | No                              |   |  |
| Petosky  | Muni      | x                 |     | No                                       | No  | No          | No          | No                              |   |  |
| Portland   | Muni      | x                 |     | No                                       | No  | No          | No          | No                              |   |  |
| St. Louis  | Muni      | x                 |     | No                                       | No  | No          | No          | No                              |   |  |
| Sebewaing  | Muni      | x                 |     | No                                       | No  | No          | No          | No                              |   |  |
| South Haven  | Muni      | x                 |     | No                                       | Yes- timeline unclear                     | No          | No          | No                              | yes   |  |
| Stephenson   | Muni      | x                 |     | No                                       | No  | No          | No          | No                              |   |  |
| Sturgis  | Muni      | x                 |     | No                                       | Yes- May 13                               |             |             |                                 | Yes- June 30  |  |
| Traverse City  | Muni      | x                 |     | No                                       | Yes- June 15                              |             |             |                                 | yes- June 15  |  |
| Union City   | Muni      | x                 |     | No                                       | No  | No          | No          | No                              |   |  |
| Wakefield  | Muni      | x                 |     | No                                       | Yes- timeline unclear                     |             |             |                                 | Yes- timeline unclear   |  |
| Wyandotte  | Muni      | x                 |     | No                                       | Yes- June 1                               |             |             |                                 | Yes- June 1   |  |
| Zeeland  | Muni      | x                 |     | No                                       | No  | No          | No          | No                              |   |  |
| Alger Delta  | Co-op     | x                 |     | No                                       | No  | Yes- June 1 | Yes- June 1 | Yes- 30 day hold                | Yes- low income eligible  |  |
| Cherryland   | Co-op     | x                 |     | No                                       | Yes- May 15th                             | Yes- June 1 | Yes- June 1 | Yes- 30 day hold                | Yes- beginning with bills generated on or after April 8th; waived for low-income eligible |  |
| Cloverland   | Co-op     | x                 |     | No                                       | No  | Yes- June 1 | Yes- June 1 | Yes- 30 day hold                | Yes-low income eligible   |  |
| Great Lakes  | Co-op     | x                 |     | No                                       | No  | Yes- June 1 | Yes- June 1 | Yes- 30 day hold                | Yes- low income eligible  |  |
| Homeworks  | Co-op     | x                 |     | No                                       | No  | Yes- June 1 | Yes- June 1 | Yes- 30 day hold                | Yes- low income eligible  |  |
| Midwest  | Co-op     | x                 |     | No                                       | No  | No          | No          | No                              |   |  |
| Ontonagon  | Co-op     | x                 |     | No                                       | No  | Yes- June 1 | Yes- June 1 | Yes- 30 day hold                | Yes- low income eligible  |  |
| Presque Isle   | Co-op     | x                 | x   | No                                       | Yes- April 15th                           | Yes- June 1 | Yes- June 1 | Yes- 30 day hold                | Yes- April 15th; waived for low-income eligible   |  |
| Thumb  | Co-op     | x                 |     | No                                       | No  | Yes- June 1 | Yes- June 1 | Yes- 30 day hold                | Yes- low income eligible  |  |
| Wolverine Power  | Co-op     | x                 |     | N/A                                      | N/A                                       | N/A         | N/A         | N/A                             |   |  |

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|----------------------------------|--|--|--|---------------------|------------------------|
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| beau@environmentalcouncil.org    |  |  |  |                     |                        |
| Company Name                     | COVID Financial Protections  |  |  |                     |                        |
|                                  | Halted Negative Credit Reporting   | Waived Reconnect   | Waived Security Deposit  | Waived Down Payment | No Card Processing Fee |
| DTE Energy                       | Yes- low income, senior and financially impacted                           | Yes- low income, senior and financially impacted                           | Yes- low income, senior and financially impacted                           |                     |                        |
| DTE Gas                          | Yes- low income, senior and financially impacted                           | Yes- low income, senior and financially impacted                           | Yes- low income, senior and financially impacted                           |                     |                        |
| Consumers                        | Yes- low income, senior and financially impacted                           | Yes- low income, senior and financially impacted                           | Yes- low income, senior and financially impacted                           |                     |                        |
| UPPCo                            | Yes through June 1- low income, senior, and financially impacted           | Yes through June 1- low income, senior, and financially impacted           | Yes through June 1- low income, senior, and financially impacted           |                     |                        |
| Indiana Michigan                 | Yes- low income, senior and financially impacted                           | Yes- low income, senior and financially impacted                           | Yes- low income, senior and financially impacted                           |                     |                        |
| SEMCO                            | Yes March 23rd through June 1- low income, senior and financially impacted | Yes March 23rd through June 1- low income, senior and financially impacted | Yes March 23rd through June 1- low income, senior and financially impacted |                     |                        |
| Upper Michigan Energy Resources* |  |  | Yes- for customers seeking new service during emergency                    |                     |                        |
| Alpena                           | Yes- low income, senior and financially impacted                           | Yes- low income, senior and financially impacted                           | Yes- low income, senior and financially impacted                           |                     |                        |
| Xcel                             | Yes- low income, senior and financially impacted                           | Yes- low income, senior and financially impacted                           | Yes- low income, senior and financially impacted                           |                     |                        |
| Michigan Gas Utilities           |  |  | Yes- for customers seeking new service during emergency                    |                     |                        |
| Citizen's Gas Fuel               | Yes- low income, senior and financially impacted                           | Yes- low income, senior and financially impacted                           | Yes- low income, senior and financially impacted                           |                     |                        |
| Superior Energy Co               | Yes- low income, senior and financially impacted                           | Yes- low income, senior and financially impacted                           | Yes- low income, senior and financially impacted                           |                     |                        |
| Baraga                           |  |  |  |                     |                        |
| Bay City                         |  |  |  |                     |                        |
| Charlevoix                       |  |  |  |                     |                        |
| Chelsea                          |  |  |  |                     |                        |
| Clinton                          |  |  |  |                     |                        |
| Coldwater                        |  |  |  |                     |                        |
| Croswell                         |  |  |  |                     |                        |
| Crystal Falls                    |  |  |  |                     |                        |
| Daggett                          |  |  |  |                     |                        |
| Dowagiac                         |  |  |  |                     | Yes                    |
| Eaton Rapids                     |  |  |  |                     |                        |
| Escanaba                         |  |  |  |                     |                        |
| Gladstone                        |  |  |  |                     |                        |
| Grand Haven                      |  |  |  |                     |                        |
| Harbor Springs                   |  |  |  |                     |                        |
| Hart                             |  |  |  |                     |                        |
| Hillsdale                        |  |  |  |                     |                        |
| Holland                          |  |  |  |                     |                        |
| L'Anse                           |  |  |  |                     |                        |
| Lansing                          |  |  |  |                     |                        |
| Lowell                           |  |  |  |                     |                        |
| Marquette                        |  |  |  |                     |                        |
| Marshall                         |  |  |  |                     |                        |
| Negaunee                         |  |  |  |                     |                        |
| Newberry                         |  |  |  |                     |                        |
| Niles                            |  |  |  |                     |                        |
| Norway                           |  |  |  |                     |                        |
| Paw Paw                          |  |  |  |                     |                        |
| Petosky                          |  |  |  |                     |                        |
| Portland                         |  |  |  |                     |                        |
| St. Louis                        |  |  |  |                     |                        |
| Sebewaing                        |  |  |  |                     |                        |
| South Haven                      |  |  |  |                     |                        |
| Stephenson                       |  |  |  |                     |                        |
| Sturgis                          |  |  |  |                     |                        |
| Traverse City                    |  |  |  |                     |                        |
| Union City                       |  |  |  |                     |                        |
| Wakefield                        |  |  |  |                     |                        |
| Wyandotte                        |  |  |  |                     |                        |
| Zeeland                          |  |  |  |                     | yes                    |
| Alger Delta                      |  | Yes- low income, senior, and financial hardship                            | Yes- low income, senior, and financial hardship                            |                     |                        |
| Cherryland                       |  | Yes- low income, senior, and financial hardship                            | Yes- low income, senior, and financial hardship                            |                     |                        |
| Cloverland                       |  | Yes- low income, senior, and financial hardship                            | Yes- low income, senior, and financial hardship                            |                     |                        |
| Great Lakes                      |  | Yes- low income, senior, and financial hardship                            | Yes- low income, senior, and financial hardship                            |                     |                        |
| Homeworks                        |  | Yes- low income, senior, and financial hardship                            | Yes- low income, senior, and financial hardship                            |                     |                        |
| Midwest                          |  |  |  |                     |                        |
| Ontonagon                        |  | Yes- low income, senior, and financially impacted                          | Yes- low income, senior, and financially impacted                          |                     |                        |
| Presque Isle                     |  | Yes- low income, senior, and financially impacted                          | Yes- low income, senior, and financially impacted                          |                     |                        |
| Thumb                            |  | Yes- low income, senior, and financially impacted                          | Yes- low income, senior, and financially impacted                          |                     |                        |
| Wolverine Power                  |  |  |  |                     |                        |

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|--|--|---------------------------------------|--|--|
| Company Name   | Utility Assistance Programs Access for Financially Impacted  | Press Release/Website                 | MPSC Statement of Affirmation            |  |
| DTE Energy   | Extended access to flexible payment plans to those financially impacted  | <a href="#">Website</a>               | <a href="#">Statement of Affirmation</a> |  |
| DTE Gas  | Extended access to flexible payment plans to those financially impacted  | <a href="#">Website</a>               | <a href="#">Statement of Affirmation</a> |  |
| Consumers  | Extended access to flexible payment plans to those financially impacted  | <a href="#">Press Release</a>         | <a href="#">Statement of Affirmation</a> |  |
| UPPCo  | Extended access to flexible payment plans to those financially impacted  | <a href="#">Press Release</a>         | <a href="#">Statement of Affirmation</a> |  |
| Indiana Michigan   | Extended access to flexible payment plans to those residents and businesses financially impacted                   | <a href="#">Press Release</a>         | <a href="#">Statement of Affirmation</a> |  |
| SEMCO  | Extended access to flexible payment plans to those financially impacted  | <a href="#">Press Release</a>         | <a href="#">Statement of Affirmation</a> |  |
| Upper Michigan Energy Resources*   | Directing customers to Home Emergency Assistance; enhanced existing payment plan options eligible to all customers | <a href="#">Press Release</a>         | <a href="#">Statement of Affirmation</a> |  |
| Alpena   | Extended access to flexible payment plans to those financially impacted  |                                       | <a href="#">Statement of Affirmation</a> |  |
| Xcel   | Extended access to flexible payment plans to those financially impacted  | <a href="#">Website</a>               | <a href="#">Statement of Affirmation</a> |  |
| Michigan Gas Utilities   | Directing customers to Home Emergency Assistance; enhanced existing payment plan options eligible to all customers | <a href="#">Press Release</a>         | <a href="#">Statement of Affirmation</a> |  |
| Citizen's Gas Fuel   | Extended access to flexible payment plans to those financially impacted  |                                       | <a href="#">Statement of Affirmation</a> |  |
| Superior Energy Co   | Extended access to flexible payment plans to those financially impacted  |                                       | <a href="#">Statement of Affirmation</a> |  |
| Baraga   |  |                                       |  |  |
| Bay City   |  |                                       |  |  |
| Charlevoix   |  | <a href="#">Press Release</a>         |  |  |
| Chelsea  |  |                                       |  |  |
| Clinton  |  |                                       |  |  |
| Coldwater  |  |                                       |  |  |
| Croswell   |  |                                       |  |  |
| Crystal Falls  |  |                                       |  |  |
| Daggett  |  |                                       |  |  |
| Dowagiac   |  | <a href="#">Press Release</a>         |  |  |
| Eaton Rapids   |  |                                       |  |  |
| Escanaba   |  |                                       |  |  |
| Gladstone  |  |                                       |  |  |
| Grand Haven  |  |                                       |  |  |
| Harbor Springs   |  | <a href="#">City Emergency Plan</a>   |  |  |
| Hart   |  | <a href="#">Website</a>               |  |  |
| Hillsdale  |  |                                       |  |  |
| Holland  |  | <a href="#">HBPW Temporary Policy</a> |  |  |
| L'Anse   |  |                                       |  |  |
| Lansing  |  | <a href="#">Website</a>               |  |  |
| Lowell   |  |                                       |  |  |
| Marquette  |  | <a href="#">Website</a>               |  |  |
| Marshall   |  |                                       |  |  |
| Negaunee   |  |                                       |  |  |
| Newberry   |  |                                       |  |  |
| Niles  |  |                                       |  |  |
| Norway   |  |                                       |  |  |
| Paw Paw  |  | <a href="#">announcement</a>          |  |  |
| Petosky  |  |                                       |  |  |
| Portland   |  |                                       |  |  |
| St. Louis  |  |                                       |  |  |
| Sebewaing  |  |                                       |  |  |
| South Haven  |  | <a href="#">Press Release</a>         |  |  |
| Stephenson   |  |                                       |  |  |
| Sturgis  |  | <a href="#">Press Release updated</a> |  |  |
| Traverse City  |  | <a href="#">Website</a>               |  |  |
| Union City   |  |                                       |  |  |
| Wakefield  |  | <a href="#">Press Release</a>         |  |  |
| Wyandotte  |  | <a href="#">Website</a>               |  |  |
| Zeeland  |  | <a href="#">Website</a>               |  |  |
| Alger Delta  | Extended flexible payment plans to those financially impacted by covid   |                                       | <a href="#">Statement of Affirmation</a> |  |
| Cherryland   | Extended flexible payment plans to those financially impacted by covid   | <a href="#">Press Release</a>         | <a href="#">Statement of Affirmation</a> |  |
| Cloverland   | Extended flexible payment plans to those financially impacted by covid   |                                       | <a href="#">Statement of Affirmation</a> |  |
| Great Lakes  | Extended flexible payment plans to those financially impacted by covid   |                                       | <a href="#">Statement of Affirmation</a> |  |
| Homeworks  | Extended flexible payment plans to those financially impacted by covid   |                                       | <a href="#">Statement of Affirmation</a> |  |
| Midwest  |  |                                       |  |  |
| Ontonagon  | Extended flexible payment plans to those financially impacted by covid   |                                       | <a href="#">Statement of Affirmation</a> |  |
| Presque Isle   | Extended flexible payment plans to those financially impacted by covid   | <a href="#">Press Release</a>         | <a href="#">Statement of Affirmation</a> |  |
| Thumb  | Extended flexible payment plans to those financially impacted by covid   |                                       | <a href="#">Statement of Affirmation</a> |  |
| Wolverine Power  |  |                                       |  |  |